

RPAS

Dedicated Support



RPAS Dedicated Support ensures help is at hand when you need it. Minimise downtime and get added peace of mind that our expert team will prioritise your support request and get you back to the job as quickly as possible. We appreciate the value of your time and pride ourselves on our ability to support you effectively with comprehensive services that deliver exceptional value for money.

At Position Partners, we understand that a successful flight is only part of the job and that extracting meaningful data is critical. With the ability to remote into your computer for software assistance and perform sanity checks on your data, our team ensures your workflow is effective and productive from start to finish.



Phone and
Email support



Remote
Assistance



RPAS Data
Assessment



Annual Support
Summary Report
(where requested)

Technical Support: 1800 898 422
RPASSupport@positionpartners.com.au

Position
Partners

Shaping New Dimensions

Position Partners Pty Ltd

RPAS Support Contract

Position Partners will be on hand during normal business hours to offer phone and/or email assistance and advice regarding the use of the RPAS solutions you have purchased from us. This includes accepting data for review and analysis. This support contract does not include any software maintenance or subscription fees associated with your RPAS solution, nor does it include hardware maintenance and repairs.

The support fee is renewable annually, and may be reviewed by Position Partners Pty Ltd at that time. Support will commence once the fee has been received. Formal RPAS training, new computer software set ups, or new staff training is not included in the fee. Position Partners Pty Ltd can offer these services separately.

Company Name:	
Contact Name:	
Phone:	Email:
Support Contract: 1 Year RPAS Support	
Start Date: / /	Finish Date: / /
RPAS Hardware Purchased:	
RPAS Software Purchased:	



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