

Attention

AllDayRTK Customers

Please Read: Important Information

1 What

The AllDayRTK service is currently experiencing intermittent disruptions affecting 88 sites across the network. The outage has been identified as VPN server issue and has been escalated to the VPN service provider for resolution.

2 When?

Date	Time
6 th March 2024	13:20 AEDST

3 Impact!

Users connected directly to any affected sites will experience intermittent disruption in their connection service and lose RTK Fix and/or switch to the next nearest available site.

4 Help?

If you require further information, please contact our support teams.

Thank you for your co-operation.



General enquiries alldayrtk@aptella.com



Customer login www.aptella.com/my-account

